

MEDIA RELEASE

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HYPHA SOLUTIONS UNLOCK CRITICAL COMMUNICATION TO FIRE CREWS IN NSW

Over 700 Fire and Rescue New South Wales (FRNSW) vehicles are soon to have critical communications almost anywhere. Wireless Innovation Pty Ltd (WI), a subsidiary company of the Hypha Group has been awarded the contract to supply FRNSW the satellite equipment and airtime to facilitate firefighters with critical communications over the next three to five years. The contract is to supply Cobham SATCOM Explorer terminals, over the Inmarsat satellite network, forming part of FRNSW's *Connected Firefighter Program*:

FRNSW Commissioner Paul Baxter stated that the 2019-20 Bushfire Inquiry confirmed the significant need for reliable communications for emergency services during a major emergency. When critical communications are interrupted it puts firefighters and the community in danger. Connected Firefighter means access to best-in-class communications technology by upgrading ageing hardware and delivering new technology that will keep FRNSW connected now and into the future.

This comes after the previous NSW Emergency Services Minister David Elliott MP highlighted the inherent need to enhance firefighting capabilities in 2021. Enquiries or reviews into disasters and emergencies regularly reflect communication issues. Advancement of this cutting-edge technology is part of an investment by the NSW Government in response to the recommendations made after the deadly Black Summer bushfires of 2019/2020. It allows crews to better communicate in the protection of communities with what is referred to as *The Connected Firefighter*.

Hypha Group CEO Neil Jamieson said his team are excited to be supporting FRNSW in providing critical extension in communication, to service firefighters in areas where there is no communication, or serious outages occur to existing communication infrastructure. This will enable them to better perform their firefighting role, especially in large fire events such as those experienced in recent years.

Hypha was able to draw on broad in-house satellite expertise, mixed with long established customer service and strong manufacturer relationships. This win is a tribute to the Hypha team for going the extra mile to understand the FRNSW objective and configure the right solution.

“Integration, innovation and service to enable our customers” is in our DNA says Hypha Group CEO Neil Jamieson. “Understanding our customers’ needs is key to meeting their requirements and drives us to deliver the right commercial and technical environment for them. We are proud to be part of this innovation and one of the largest fleet deployments of satellite services for public safety. Satellite is increasingly becoming part an essential part of the public safety communications strategy, with Australia leading the way when it comes to integration and delivery of the connected firefighter.”

About Hypha:

Hypha is a rapidly growing company that values innovation and the advancement of satellite communication with a focus on design, development and implementation. Inspired by progress, Hypha is driven to supply evolving communication and technology solutions, with efficient service and trusted 24/7 support. The team are located globally with headquarters in Brisbane. Also known as Wireless Innovation at its inception in 2015, the Hypha Group of companies has a curated range of Hypha branded solutions developed for public safety, utilities and enterprise organisations.

For more information on how Hypha solutions can provide you reliable connectivity by extending coverage to the edge of current networks – and beyond, go to **hypha.world** or contact them at info@hypha.world or +61 7 2000 4111.

